



**2021 CANCEL FOR ANY REASON  
TRAVEL PROTECTION PLAN**

**Get Your Money Back.  
Any Reason, Every Tour. No Blackout Dates or Restrictions.**

Make Your Travel Plans Confidently.

Go ahead and book that dream trip, because when you purchase our industry-leading Travel Protection Plan, you can **cancel for any reason and get your money back – all the way up to 24 hours before your trip departs**. We've offered this plan for decades to give our travelers assurance every step of the way – with no blackout windows or hidden restrictions.

Every tour, every departure, every time. Collette has you covered.

In addition to covering you for pre-trip cancellation, our Travel Protection Plan also includes the following benefits:

- Travel Delay Support (daily stipend)
- Trip Interruption (if you need to end your trip early)
- Baggage Loss or Delay
- Missed Connections (if you purchased air)
- Medical Expenses for Illness or Injury
- Emergency Assistance

**Collette's Travel Protection Plan Pricing (per person)**

The cost charged is for the full Travel Protection Plan, which includes a Pre-Departure Cancellation Fee Waiver Provided By Collette Travel Service, Inc., insurance benefits underwritten by United States Fire Insurance Company, as well as non-insurance assistance services provided by Generali Global Assistance and Trip Mate. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Trip Mate.

**Land Only Clients:**

- \$149 adult/\$149 child for all domestic escorted tours under 6 days
- \$269 adult/\$169 child for all domestic escorted tours of 6 days or more
- \$349 adult/\$199 child for all international tours (not otherwise listed below)
- \$399 adult/\$249 child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours
- \$450 adult/\$225 child for Galapagos tours
- \$925 adult/\$425 child for Antarctica tours

When purchasing pre- and post-night accommodations, including optional extensions, the number of days will be added to the total number of tour days, and may subsequently alter your Travel Protection Plan cost. Please confirm with your reservation agent at time of booking.

## **Air-Inclusive Clients** (Collette Flex Airfare is purchased through Collette)

- \$199 adult/child for all domestic tours under 6 days
- \$299 adult/child for all domestic tours of 6 days or more
- \$399 adult/child for all international tours (not otherwise listed below)
- \$449 adult/child for all cruises, Canadian Rockies train tours, Australia, New Zealand, Africa, South Africa & Egypt tours
- \$500 adult/child for Galapagos tours
- \$975 adult/child for Antarctica tours

Collette's Travel Protection Plan for air inclusive clients can only be purchased by individuals who have purchased Collette Flex Airfare or Instant Purchase nonrefundable air through Collette. Instant Purchase air and its associated taxes, fees and surcharges require full payment at time of reservation and are 100% nonrefundable. This air ticket may be covered by Collette's Travel Protection Plan under Part B if you cancel your trip for covered reasons. Tickets may only be changed for a fee up to \$300 plus any difference in airfare for travel in the following 12 months; specific fees and policies may vary by airline.

### **Collette's Travel Protection Plan**

The following is an outline of the Non-Insurance Pre-Departure Cancellation Fee Waiver, Insurance Benefits and non-insurance assistance services that make up the Travel Protection Plan.

**Part A Waiver Only provided by Collette Travel Service, Inc.:** The Pre-Departure Cancellation Fee Waiver is provided by Collette, is not an insurance benefit and is not underwritten by United States Fire Insurance Company. Payment of a per person Travel Protection Plan fee guarantees a full refund of all payments (including deposit), made to Collette for travel arrangements in case of cancellation of your planned travel for any reason prior to the day of departure. The Travel Protection Plan fee with air can only reimburse airline tickets you have purchased from Collette.

Exception: If you originally purchased nonrefundable airline tickets, this Part A Travel Protection Plan does not provide a refund for the airline tickets, taxes or fees, in the event of a cancellation. This air ticket may be covered by Collette's Travel Protection Plan under Part B, if you cancel your trip for covered reasons (see Part B for more details).

The Part A Waiver portion of Collette's Travel Protection Plan protects you from penalties in the event you have a need to cancel your entire inclusive tour package up to the day prior to departure. The Part A Waiver portion of the Travel Protection Plan does not indemnify you from penalties if you choose to cancel partial tour components or air. If you choose to partially cancel your tour, you will be responsible for a revision fee as well as any penalties that are incurred at the time of the cancellation.

For Residents of MN, MO, NY and WA Only: The Pre-Departure Cancellation Fee Waiver (Part A) can be purchased separately without the purchase of the Travel Protection Plan. Contact Collette at 1-800-832-4656 in order to purchase the Pre-Departure Cancellation Fee Waiver separately.

**Collette's Part A Waiver portion of the Travel Protection Plan** cannot reimburse any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. (However, the Part B Benefits referenced below include a single supplement benefit for certain covered reasons, as detailed in Part B.) Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement.

Payment of the Travel Protection Plan Fee (if chosen) must be received by Collette with your deposit. The fee is nonrefundable, nontransferable and valid for each applicant only.

Collette can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Travel Service, Inc. itself, and its own employees.

### **Where to Present Part A Claims**

To request a refund under the Part A Pre-Departure Cancellation Fee Waiver portion of the Travel Protection Plan, please call Collette and send any unused airline tickets to:

Collette  
ATTN: Customer Service Department  
162 Middle Street, Pawtucket, RI 02860

If cancellation occurs prior to departure, contact the Collette Reservations Department. When a client cancels prior to departure, any refunds are processed through the booking agent.

The following is an outline of the Services and Insurance Plan Benefits provided. **PART A – Benefits Provided By Collette:**

Pre-departure Cancellation Fee Waiver up to Trip Cost

**The Pre-Departure Cancellation Fee Waiver is provided by Collette, is not an insurance benefit,** and is not underwritten by United States Fire Insurance Company.

**Part B Insurance Benefits provided by United States Fire Insurance Company:** On tour, insurance benefits can be provided if you: must interrupt your trip (such as having to return home early) for a covered reason; incur medical expenses for a covered sickness or injury; need an emergency medical evacuation; suffer a baggage loss or delay of 24 hours (or more); are delayed on tour for 12 hours or more for a covered reason; and additional reasons detailed in Part B of the plan document.

<b>SCHEDULE OF BENEFITS</b>	<b>MAXIMUM BENEFIT AMOUNT</b>
Trip Cancellation	Amount Purchased*
Trip Interruption	150% of Trip Cost
Missed Connection	\$1,500
Travel Delay (Up of \$100 per Day)	\$1,500
Medical Expense/Emergency Evacuation	
Accident & Sickness Medical Expense	\$25,000
Emergency Medical Evacuation, Medical Repatriation & Return of Remains	\$50,000
Accidental Death & Dismemberment	\$25,000
Baggage and Personal Effects	\$1,500
Baggage Delay	\$200

\*This benefit is only applicable to Instant Purchase (nonrefundable) air tickets and any single supplement penalties you are assessed if your Family Member or Traveling Companion has his/her Trip Canceled and does not cover any other land, air or water Travel Arrangements.

## **PART B Insurance Benefit Exclusions & Limitations**

Insurance benefits are not payable for any loss due to, arising or resulting from:

1. suicide, attempted suicide or any intentionally self-inflicted injury of You, a Traveling Companion, Family Member or Business Partner booked to travel with You, while sane or insane; 2. an act of declared or undeclared war; 3. participating in maneuvers or training exercises of an armed service, except while participating in weekend or summer training for the reserve forces of the United States, including the National Guard; 4. riding or driving in races, or speed or endurance competitions or events; 5. mountaineering (engaging in the sport of scaling mountains generally requiring the use of picks, ropes, or other special equipment); 6. participating as a professional in a stunt, athletic or sporting event or competition; 7. participating in skydiving or parachuting except parasailing, hang gliding, bungee cord jumping, extreme skiing, skiing outside marked trails or heli-skiing, any race, speed contests, spelunking or caving, or scuba diving if the depth exceeds 120 feet (40 meters) or if You are not certified to dive and a dive master is not present during the dive; 8. piloting or learning to pilot or acting as a member of the crew of any aircraft; 9. Being Intoxicated as defined in the Plan, or under the influence of any controlled substance unless as administered or prescribed by a Legally Qualified Physician; 10. the commission of or attempt to commit a felony or being engaged in an illegal occupation; 11. normal childbirth or pregnancy (except Complications of Pregnancy) or voluntarily induced abortion; 12. dental treatment (except as coverage is otherwise specifically provided in the Plan); 13. due to a Pre-Existing Condition, as defined in the Plan. The Pre-Existing Condition Limitation does not apply to the Emergency Medical Evacuation or Return of Remains coverage; 14. any amount paid or payable under any Worker's Compensation, Disability Benefit or similar law; 15. a loss or damage caused by detention, confiscation or destruction by customs; 16. Elective Treatment and Procedures; 17. medical treatment during or arising from a Trip undertaken for the purpose or intent of securing medical treatment; 18. a mental or nervous condition, unless hospitalized for that condition while the Plan is in effect for You; or 19. a loss that results from a Sickness, Injury, disease or other condition, event or circumstance which occurs at a time when the Plan is not in effect for You. 20. Bankruptcy or Default or failure to supply services by a supplier of travel services; 21. An assessment from a Legally Qualified Physician advising You in writing that You, a Traveling Companion, Family Member or Business Partner booked to travel with You are not Medically Fit to Travel, as defined in the Plan, at the time of purchase of Coverage for a Trip.

**Excess Insurance Limitation:** The insurance provided by this Plan shall be in excess of all other valid and collectible insurance or indemnity.

The Part B Insurance Benefits are underwritten by: United States Fire Insurance Company, 5 Christopher Way, 2nd Flr, Eatontown, NJ 07724 under Policy Form Series T-210 et. al and TP-401 et. al.

### **Non-Insurance Services**

Generali Global Assistance 24-Hour Assistance Services Included

Global Xpi Medical Records Services Included

Non-Insurance Services: are not insurance benefits underwritten by United States Fire Insurance Company. The 24-Hour Assistance Services are provided by: Generali Global Assistance and Global Xpi Medical Records Services are provided by Trip Mate.

### **INFORMATION YOU NEED TO KNOW:**

Benefits on this page are described on a general basis only. There are certain restrictions, exclusions and limitations that apply to all insurance coverages. This advertisement does not constitute or form any part of the Plan Description or any other contract of any kind. Plan benefits, limits and provisions may vary by state/jurisdiction and not all coverages are available in all states/jurisdictions. To review full plan details online, go to: [www.tripmate.com/wpF430C](http://www.tripmate.com/wpF430C).